



NEW RIVER KENNELS TERMS OF SERVICE

AGREEMENT BETWEEN PET OWNER/CLIENT & BLACK LABEL RETRIEVERS D/B/A NEW RIVER KENNELS

BLACK LABEL RETRIEVERS D/B/A NEW RIVER KENNELS does not accept any aggressive dogs and reserves the right to refuse to accept dogs from aggressive breeds. Kennel hours are 7:30AM to 9:30AM and 3:30PM to 5:30PM for pickup and or drop-off (Monday –Friday), Saturday hours are 7:30AM to 9:30AM only, Sunday hours are 3:30PM to 5:30PM only. Other times by agreements made by prior agreement & with additional fees charged.

Client Name _____ Phone (Primary) _____

Mobile _____

Email _____

(WE MUST HAVE CONTACT INFORMATION WHERE YOU CAN BE REACHED AT ALL TIMES)

Address _____

(street/mailling)

(city/state/zip)

Who and how to contact/notify in pet emergency if different from above:

Pet(s): (Please bring a copy of your dog's vaccination record showing current dates for rabies (required), distemper, parvovirus, canine influenza & bordetella (required) and current clear fecal sample.

Primary veterinarian contact information: _____

Name _____ Age/Sex _____

Breed/description _____

Medications & Instructions: _____

Behavior Issues (aggressive toward other dogs or people, digging, eating and elimination, etc):

May your dog be involved in exercise with other dogs? YES NO

Fee(s)*: \$40/day for overnight boarding & \$35/day for additional dog(s). *Or the then in force daily rate as posted. Credit card fees maybe in addition to quoted fees.

For services noted above, the parties (BLACK LABEL RETRIEVERS D/B/A NEW RIVER KENNELS & the pet owner) agree to the following terms of service: The services to be provided have been communicated and are understood by the client.

Charges for the services to be provided are understood by the client/pet owner.

Hours of operation are understood.

If the pet owner/client is late picking up a pet, additional fees will apply and be assessed based upon the actual date and time picked up.

Pet owner/client warrants that the required pet's vaccinations are current.

Pet owner/client warrants that the pet for which services will be provided has no vicious behavior or any other behavioral issues not noted above.

Pet owner/client agrees that in the event of needed emergency veterinarian care as determined solely by BLACK LABEL RETRIEVERS D/B/A NEW RIVER KENNELS, that fees related to the emergency care will be the sole responsibility of the pet owner/client. BLACK LABEL RETRIEVERS D/B/A NEW RIVER KENNELS will consult as possible with the pet's primary veterinarian &/or the pet owner in emergency situations or use a veterinarian service most convenient to BLACK LABEL RETRIEVERS D/B/A NEW RIVER KENNELS at the sole discretion of BLACK LABEL RETRIEVERS D/B/A NEW RIVER KENNELS.

Pet owner/client releases BLACK LABEL RETRIEVERS D/B/A NEW RIVER KENNELS, its owners and landlord from any liability related to issues that could result from boarding care such as weight loss, minor cuts or injury, abrasions, diarrhea, urinary infections, etc. BLACK LABEL RETRIEVERS D/B/A NEW RIVER KENNELS will attempt to contact the pet owner if such occur to discuss and resolve any such issues.

Pet owner/client agrees that if their pet is aggressive toward another pet owner, another pet owner's dog, representatives of BLACK LABEL RETRIEVERS D/B/A NEW RIVER KENNELS or other third party, the pet owner of the aggressive dog will be liable and responsible for the cost of any medical care and damages associated with and caused by the aggressive behavior of the dog.

Pet owner/client agrees to resolve any disputes with BLACK LABEL RETRIEVERS D/B/A NEW RIVER KENNELS or its representatives directly. In the unlikely event that a dispute cannot be resolved directly, the parties agree to resolve the dispute through binding arbitration conducted under rules and process of the American Arbitration Association using its Atlanta, GA offices. The non-prevailing party will bear the expenses of the parties to the arbitration.

Terms of this agreement will apply to and govern initial and all subsequent use of services between the pet owner/client and BLACK LABEL RETRIEVERS D/B/A NEW RIVER KENNELS

Date of Agreement _____

Pet Owner/Client Signature _____

BLACK LABEL
RETRIEVERS D/B/A
NEW RIVER
KENNELS